



YOUR + SHAPES OUR FUTURE

We are looking for an IT Support Intern for up to 12 weeks in our office in Tallinn to have practice in the Global Service Desk.

You are a university student currently pursuing Information Technology. You are looking for an opportunity to leverage your IT and interpersonal skills. You want to know how is organized support and incident management of corporate IT services/applications in one of the leading logistics company.

This is an ideal opportunity for you! It offers an invaluable hands-on experience that will enhance your education and real-world skill sets. Come and join our Global Service Desk team!

With over 76,000 employees at some 1,300 locations in over 100 countries, the Kuehne + Nagel Group is one of the world's leading logistics companies. Its strong market position lies in the seafreight, airfreight, contract logistics and overland businesses, with a clear focus on high value-added segments such as IT-based integrated logistics solutions.

IT Support Intern

Internship Description

- + Provide support to end-users of corporate IT services/applications
- + Troubleshooting and resolving issues when possible, or escalating the issue to appropriate support team
- + Fulfilling service requests
- + Following Global Service Desk policies and standards
- + Internship for 20 hours to 40 hours per week

Qualification and Skills

- + Enrolled in Computer Science or any IT-related studies
- + Good troubleshooting skills with the ability to prioritize priority level of issues
- + Professional and positive attitude
- + Customer-service oriented
- + Good English communication skills, both written and verbal
- + Ability to contribute and give value back to the team while learning

Please send your CV and motivation letter with your technical skills description (both in ENGLISH) through Kuehne + Nagel portal:

<https://external.kuehne-nagel.careers/details/req33809>

Learn more

www.kncareers.com

